SYLVIA JANOWITZ  
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**PROFESSIONAL EXPERIENCE**

Splice Systems, Senior Software Quality Assurance Tester, 4/12 to Present

* Supervise a five-member software QA testing team in developing and implementing quality-assurance and quality-control methodologies to ensure compliance with QA standards, federal regulations, and customer specifications
* Prevented hundreds of thousands of dollars in erroneous charges to Florida Turnpike drivers by identifying software bug in automated toll-collection system

Valve, Lead QA Tester, 8/10 to 3/12

* Created company’s first comprehensive database of documented test defects and procedures to enable accurate replication and ensure compliance with standards
* Accelerated average QA testing turn-around time by 25% or more, allowing company to accept more testing projects without increasing staff
* Designed and implemented automated testing tools and programs addressing areas including database impacts, software scenarios, regression testing, negative testing, error/bug retests and usability

T-Mobile, Software Developer, 8/08 to 8/10

* Worked on teams developing state-of-the-art software for mobile devices, including the #3 selling GPS solution in the US
* Analyzed business requirements, conducted gap analysis, estimated project scope and worked closely with fellow developers to deliver high-quality software solutions using Java, C#, VBScript, SQL and other technologies

**EDUCATION & CREDENTIALS**

Caltech – Pasadena, CA, Graduate Certificate in Computer Analytics, 2009  
BS in Computer Science, 2002